

# **Dental Blue Options Summary of Benefits 2023**

Employer Group name: Thompson Health

Product Type: **Enhanced Plan** Dental Blue Options

# **Plan Features**

Network: National: BlueShield Dependent / student age limit: 26/26 Reimbursement In network: Fee Schedule Reimbursement Out-of-network: Fee Schedule, subject to balance billing Reimbursement Out-of-area: Fee Schedule, subject to balance billing Annual Plan Maximum per member: Annual Plan Deductible: \$50 Ind / \$150 Fam \$2,000 per member Deductible applies to: Classes II and III services Annual Max applies to: Classes II and III services

Ortho Age Limit: Not Applicable

Lifetime Orthodontia Maximum: \$2,000 per member (does not apply toward annual plan maximum)

### **Plan Benefits**

Type of Care	Benefits Included	Excellus BCBS Pays:	
		In-Network	Out-of-Network
Class I Preventive & Diagnostic	<ul> <li>Cleanings &amp; exams - twice per calendar year</li> <li>Fluoride treatments - twice per calendar year to age 1</li> <li>Sealants - unrestored 1<sup>st</sup> and 2<sup>nd</sup> permanent molars, once every 36 months</li> <li>Bitewing x-rays - up to 4 every calendar year</li> <li>Full mouth/Panoramic x-rays - once every 36 months</li> <li>Diagnostic Photograph/Facial Images - once per calendar year</li> <li>Space maintainers - up to age 16</li> <li>Emergency palliative treatment</li> </ul>	100% .6	100%
Class II Basic Restorative	<ul> <li>Fillings – amalgam &amp; composite; each surface covered once every 12 months</li> <li>Oral surgery – simple extractions</li> <li>Oral surgery – surgical extractions</li> <li>Endodontics – root canal treatment</li> <li>Periodontal surgery – osseous surgery, gingivectomy, gingival flap procedure – covered once per quadrant every 36 months</li> <li>Periodontal scaling &amp; root planing – once per quadrant every 24 months</li> <li>Periodontal maintenance following surgery – twice per calendar year</li> </ul>	t	80%

This is not a contract or binding agreement; it is a summary of benefits and services. For complete details, please refer to your member contract.

Type of Care	Plan Benefits	In-Network	Out-of-Network
Class III Major Restorative 12-month waiting periods apply on voluntary plans to late entrants only	<ul> <li>Fixed prosthetics – bridgework, abutments, pontics</li> <li>Removable prosthetics – partial / complete dentures</li> <li>Inlays / onlays / crowns – includes coverage for recementation</li> <li>Relines / rebases – once every 36 months and at least 6 months following initial placement</li> <li>Above services eligible for replacement every 5 years</li> <li>Implants – eligible for replacement every 10 years, and subject to alternate benefits provision</li> </ul>		50%
Class IV Orthodontia 12-month waiting periods apply on voluntary plans to late entrants only	<ul> <li>Initial banding &amp; monthly follow-up treatment</li> <li>No more than 1/2 the lifetime maximum can be paid in any calendar year</li> </ul>	50%	50%

## **How to Get The Most From Your Plan**

#### **Pre-determination of Benefits**

Pre-determination of benefits is recommended for any extensive treatment such as periodontics, orthodontics or prosthetics. A description of planned treatment and expected charges should be sent to the Plan before treatment is started. If there is a major change in the treatment, a revised predetermination of benefits is required. The expenses that will be included as Covered Expenses will be determined by your Plan and are subject to the Alternate Benefit provision. When there has not been a predetermination of benefits, your Plan will determine the expenses that will be included as Covered Expenses at the time the claim is received. Predetermination of Benefits does not guarantee payment and expires one year from date of issue. The estimate of benefits payable may change based on the benefits, if any, for which a person qualifies at the time services are completed.

#### **Alternate Benefits Provision**

All covered procedures are subject to an alternate benefit allowance. When there is more than one technology or material type for a dental procedure, the dental plan will reimburse for the procedure which has the lesser allowance. When alternate benefit is enforced, your benefits are not intended to interfere with the treatment plan recommended by the dentist. You and your dentist should discuss which treatment is best suited for you, and may proceed with the original treatment plan regardless of benefit determination. If the more expensive treatment is chosen, you are liable for the balance up to the billed amount.

#### **Waiting Periods – Timely Entrants**

Timely Entrants are those employees that join the plan within 31 days of the following events: During initial open enrollment with Excellus (for new dental groups), As a new hire, After a qualifying event

## **Participating Dentists**

Excellus BlueCross BlueShield offers a broad participating dental network in the Rochester, Syracuse, Utica and surrounding areas. You have the option of receiving care from a dentist of your choice. However, choosing a participating dentist may result in savings for you because participating dentists agree to accept our Schedule of Allowances as payment in full for covered services. Aside from any coinsurance, there is no balance billing for covered services when provided by a participating dentist – that's full coverage with no out-of-pocket expense for your covered routine preventive and diagnostic services.

#### **Non-participating Dentists**

You have the freedom to see any dentist. Non-participating dentists are not obligated to accept our Schedule of Allowances. You will be responsible for balances of non-participating dentists' charges.

#### **Dental Customer Service – for members and dentists**

1-800-724-1675

**Hours:** Monday – Thursday 8:00 am – 5:30 pm

Friday 9:00 am - 5:30 pm

Mailing address for claims

Excellus BCBS PO Box 21146 Eagan, MN 55121

This is not a contract or binding agreement; it is a summary of benefits and services. For complete details, please refer to your member contract.